![OPTUMRx® logo]

Digital solutions that make managing pharmacy benefits simple, smart, and seamless

When it comes to handling your personal health care, members want the convenience of personalized tools, content and resources. That's why we offer a variety of communication and account management options. We've made some recent updates to enhance the digital experience.

OptumRx mobile app enhancements

We've redesigned the home page on our mobile app. Simplified design and large buttons quickly call out commonly used features to improve the user experience.
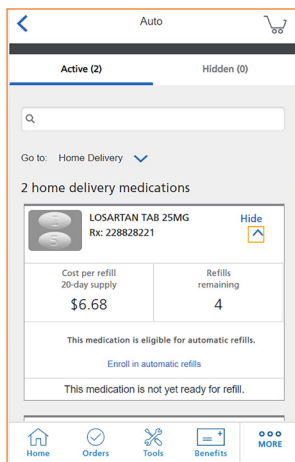
For faster order fulfillment, we've also refined the eCommerce checkout and order experience with:
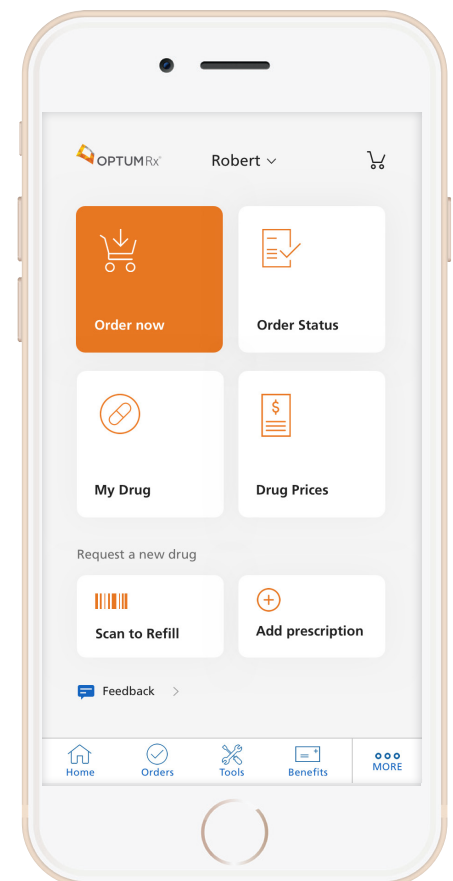
- Additional alert messages that provide clear fulfillment directive
- Order announcements that speed the order fulfillment process
- Items recently added to the cart will be indicated at checkout
- An order error message that will display at checkout if information is incomplete before the order can be submitted

Next refill date

No more guessing. For quick reference, we've added the next available refill date right on the medication card. Even better, it's available on the app too.
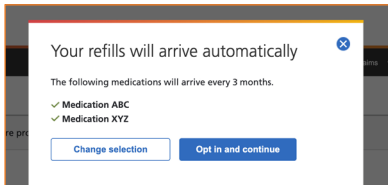

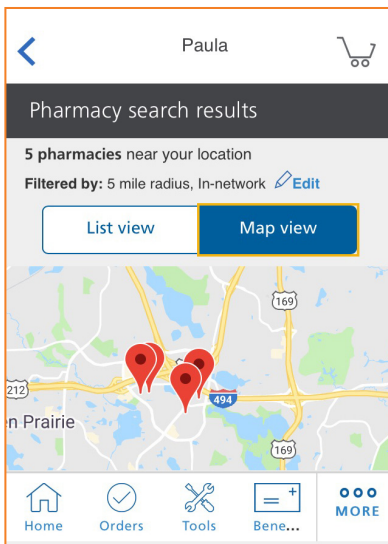**We've updated our mobile app with a new look and improved navigation.**

Automatic refill — Never be out of your medication

To ensure members are able to take advantage of the time and cost saving programs offered, when checking out a pop-up message will appear with a list of automatic refill eligible medications, members can select the medications they would like to include in the automatic refill program. One click and done — it's that simple.
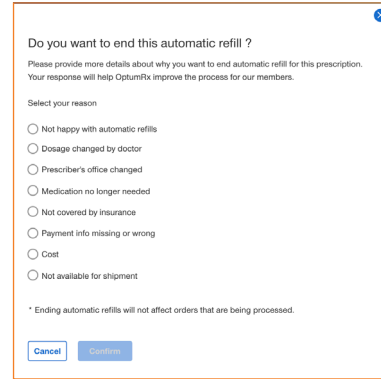
Pharmacy locator

We've refined our pharmacy locator search results to display the top five closest pharmacies.
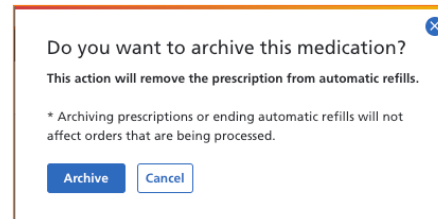
Refined communications for current orders

We are committed to developing optimal self-service tools. If members want to opt-out from the automatic refill program, they have several options to do so.

Members that want to archive a medication in the automatic refill program will see a pop-up message explaining that current orders will not be affected.

Browser compatibility alerts

OptumRx will prompt members to update their web browsers to the latest versions. If they don't update their browsers, they might not be able to log into their accounts.

For more information, visit **optum.com/optumrx.**